

Patient Attendance Procedure

The purpose of this document is to help you the patient from the moment you arrive outside of the practice to the point you exit the building.

- **Attend alone wherever possible or with one other person if necessary**
- **Wear a simple face covering or mask**
- **You will be screened using COVID-19 screening questions if not already completed online**
- **You must use the hand sanitiser when entering the building**
- **If you have not made a pre-payment over the phone, then payment will be taken in advance of the dental appointment**
- **At the end of treatment, you will leave the room and be escorted to the exit or reception**

'When you smile, we smile...'