

Patient Attendance Procedure

The purpose of this document is to help you the patient from the moment you arrive outside of the practice to the point you exit the building.

- Use the toilet before attending the practice especially if you have a long appointment
- Bring minimal belongings into the practice
- Attend alone wherever possible or with one other person if necessary
- Wear a simple face covering or mask
- You can only enter the building invited in by a team member
- You will be met by a team member wearing appropriate PPE
- You will be screened using COVID-19 screening questions if not already completed online
- You must use the hand sanitiser when entering the building
- If you haven't made a pre-payment over the phone, then payment will be taken in advance of the dental appointment
- Comply with the social distancing markers
- You will then be escorted directly into the surgery
- Belongings will be placed in a designated area which will be disinfected after use
- At the end of treatment you will leave the room and be escorted to the exit and asked to use the gel placed next to the door

'When you smile, we smile...'